

## TILE INSTALLATION

**Variations we did not account for:** Great care is always taken on our bid to ensure no surprises. Unfortunately, what we cannot see, we cannot account for. Issues such as: Uneven stairs, subfloor issues, squeaks in subfloor we are unaware of, height differences in transitions, surprise underlayments under carpet or linoleum that are being removed, floors that are not level, humps in floors cannot always be made perfect (only so much can be done), mold issues, gas lines that are not placed 2 in. under subfloor to industry standards, water lines for ice maker placed too close to wall board.

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New Horizons will work with you, the Homeowner, to help in any way we can to ensure any extra costs due to variance issues will be reasonable. No action will be taken until you, the Homeowner, are aware of all issues.

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Initial

NOTE: All stone, granite, marble, Travertine, slate, etc. are products of natural stone. Natural stone is a product of nature. Natural color and veining will vary from one tile to another and from one area to another. Within each piece, because it is a natural product, it is termed an exceptional product, i.e. an exception to the norm., in the industry.

In some cases, the product you choose from could be moderately different from the tile installed. If you wish, a tile can be provided to you prior to installation for final approval.

New Horizons Flooring Company cannot be held accountable for variances in a natural product. Be confident we will do everything possible to achieve the essence of the product you choose from.

NOTE: All Granite and marble should be sealed to avoid stains. This is the homeowner's responsibility!

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12 x 12 ceramic and porcelain floor tiles will tend to have slight to average shade variation in tile. This is the design and intent in most cases to add to the beauty of your new floor. The selection that you choose from will be the essence captured in your new floor.

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Initial

Your signing of this disclaimer signifies you understand the information and circumstances therein.

Signature required \_\_\_\_\_

Signature required \_\_\_\_\_

Contractor \_\_\_\_\_