

HOMEOWNER INFORMATION

BASEBOARD

If we are pulling your base and putting it back, we will shoot it back on and caulk the top and fill holes. Great care will be taken to avoid breaking any base, but at times this may occur. In most cases we are able to repair your base by gluing or nails and reinstall with no deficiencies noticeable. If it is irreparable, **'homeowner is responsible for base replacement.'** There may be paint touch-ups required for base, **'homeowner is responsible for this.'**

"If we are staining your hardwood, you may have to completely repaint your base."

PAINT TOUCH UP

Great care will be taken in your home during installation of your new floors, however scuffs or minor scratches may occur in work areas. **NOTE: 'HOMEOWNER IS RESPONSIBLE FOR ALL PAINT TOUCH-UPS.'**

YOUR REFRIGERATOR

If we are moving your refrigerator, we will move it and put it back in place.

NOTE: Due to icemaker connection valve variations, if a leak occurs we will connect but leave water shut off to the icemaker. **'Homeowner is responsible to stop leak or to call in a plumber to stop leak.'**

YOUR TOILET

If we are pulling your toilet, we will reinstall with new wax ring. We are not plumbers, however we will make sure toilet does not leak before we leave, after that time the homeowner is responsible. Plumbing valves sometimes leak when disconnected and reconnected. Homeowner is responsible to stop leaking if it does occur. **Note: Please clean your toilet prior to us removing it. If you have concerns, please hire a plumber to re-install your toilet.**

CARPET TUCKS

If we are tucking your carpet, especially older carpet, tucks where seams have been installed may pop up after tucking. Older carpet tends to lose it's strength and the backing breaks away. Note: We will do every thing we can to ensure that your tucks stay put. Contractor cannot be held responsible for tuck coming loose.

PREPARING FOR INSTALLATION

Please remove artwork, nick-naks, etc. from walls of work areas. Vibrations from the floor being installed can cause items to fall off the walls and shelves.

Please move all furniture prior to date of work being performed. If contractor moves furniture a **'minimum' of \$200.00 will be added**, depending on items moved, more could be added to this fee.

If you are sending us a check through the mail for your convenience or ours, we must receive the check within 3 days from finished date of job.

Customer Signature _____

Printed Name _____