

## HARDWOOD INSTALLATION

**Variations we did not account for:** Great care is always taken on our bid to ensure no surprises. Unfortunately, what we cannot see, we cannot account for. Issues such as: Uneven stairs, subfloor issues, squeaks in subfloor we are unaware of, height differences in transitions, surprise underlayments under the carpet or linoleum that are being removed, floors that are not level, humps in floors cannot always be made perfect (only so much can be done), mold issues, gas lines that are not placed 2 in. under subfloor to industry standards, water lines for ice maker placed too close to wall board.

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New Horizons will work with you, the Homeowner, to help in any way we can to ensure any extra costs due to a variance issue will be reasonable. No action will be taken until you, the Homeowner, are aware of all issues.

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Please read "Behavior of Wood Flooring" and sign.

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When installing new floors up against existing older floors or adjacent floors, product may vary....this is probable.  
The circumstances involving your older floors are that, in time, it will patina, or darken, in shade. This is due to light exposure and time. Some older floors shrink in width.

Industry standards keep changing, allowing more color in the different grades. Even if we can match your wood floors with the same product and supplier, many years later they are deeper in the forest and variance will occur. We will match your 'grade' of wood and with sanding of older floors we hope to tie them in to the best of our ability. **NOTE: Contractor cannot be held responsible for variances in a natural product such as a tree.**

**NOTE:** There 'may be' very little noticeable differences.

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Your signing of this disclaimer signifies you understand the information and circumstances therein.

Signature required \_\_\_\_\_

Signature required \_\_\_\_\_

Contractor \_\_\_\_\_